



# SCIOTO WATER, INC.

*"BRINGING GOOD WATER & GOOD PEOPLE TOGETHER"*

July 16, 2024

To All Customers:

Please be advised that we are going to be updating our billing software in the near future. When this happens, you will need to check your bill for your new account number and if you pay online you will need to set up your account again. If you do not use the correct account number your payment will not post correctly. As of today, your new account number will be in effect starting with the November bills that are due December 15. Also, starting November 8 through November 15 we will not be able to take payments online and nothing can be posted to your account. We can give hand-written receipts for those coming in or if you pay by mail we will hold your payment until the new system has been updated.

We are sorry for any inconvenience this may cause, however we have to upgrade to newer technology. We are hoping that the transition will go smoothly and without any interruption to the system.

If you have any questions, you may contact us at 740-354-9140. Also, please check to make sure your name, billing address and information on your account is accurate. We would also like you to check with us to make sure we have a valid phone number on your account so that we can notify you in case of an outage or anything that might impact your water supply.

P. O. Box 1001 • FRANKLIN FURNACE, OHIO 45629 • PH.: (740) 354-9140 • FAX: (740) 354-9432

Scioto Water Inc is an Equal Opportunity Provider and Employer



1-800-750-0750 TTY/V