

ServLine Protection Programs

Line repair or replacement can be costly, and leaks can be expensive, even though the leak may not be your fault.

ServLine's Protection Programs support your utility's Leak Adjustment Program.

ServLine Protection Programs also make available line repair/replacement coverage for you.

"Timely and professional. This service never ceases to surprise me how quickly the response is and how great the service professionals are."

~Brenda R., | Homeowner

Contact us Today

Call 1-740-370-4084 or
visit www.ServLineProtection.com

***Important Coverage Information for the Line Protection Programs:** An owner of a residential single structure who does not know of current problems with the home's water and/or plumbing pipes may be eligible for coverage. Coverage provides, up to the applicable benefit limits, repair or replacement of the following systems, for which you have sole responsibility, damaged from normal wear and tear: Interior Plumbing and Drainage System Coverage is for your interior plumbing and drainage lines, up to \$6,000 annually which includes 2 service calls up to \$3,000 each (appliances, fixtures and frozen pipes not covered); Exterior Water Service Line Coverage is for your exterior water service line, up to \$10,000 per service call (branch lines not covered). Damage from accidents, negligence or otherwise caused by you, others or unusual circumstances is not covered. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. There is an initial 30-day waiting period before you can make a service call. Certain conditions apply. Refer to Terms and Conditions for complete coverage details, limitations and exclusions by calling 1-740-370-4084 or going to www.ServLineProtection.com.

***Information for the Scioto Water, Inc. Leak Loss Protection Program:** High water bills due to leaks occurring after 3/31/2021 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment. Call HomeServe for more information and request a copy of the full terms and restrictions.

ServLine® is a registered trademark of HomeServe. The Scioto Water, Inc. Leak Loss Protection Program's financial obligations are backed by an insurance policy procured as part of the ServLine program.

Optional Line Protection Programs are offered by HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, an authorized representative of North American Warranty, Inc. HomeServe is an independent company separate from Scioto Water, Inc. and your choice of whether to participate in the Line Protection Programs will not affect the price, availability or terms of service from Scioto Water, Inc.

Protection programs that provide peace of mind



SERVLINE
by HomeServe®

in partnership with
Scioto Water, Inc.

ServLine Protection Programs, in partnership with Scioto Water, Inc.

Beginning March 31, 2021

Leak Loss Protection Program*

Scioto Water, Inc. offers protection against costly service bills caused by unexpected leaks. Scioto Water, Inc. offers up to \$2,500 coverage per occurrence.

Water Leak

Residential..... \$2.00 per month

Residential Master-Metered
Multi-Habitational (per unit) ...\$2.50 per month

Commercial:

Single Occupancy..... \$7.25 per month

Multiple Occupancy.....\$14.50 per month

In the event of a costly water bill caused by high-water usage due to covered leaks or line breaks, Scioto Water, Inc.'s leak adjustment program covers the costly water utility bill once the active cause of the leak has been repaired.

All Scioto Water, Inc.'s customers are automatically enrolled in our Leak Loss Protection Program and charges will appear on your utility bill. Call us at 1-740-370-4084 to decline protection and accept full responsibility for all excess water charges caused by a water leak. Scioto Water, Inc. will not make any adjustments for leaks after March 31, 2021.

Line Protection Programs†

Line repair or replacement can be costly. Help guard your home's water line with coverage from HomeServe that provides for repair of covered cracks or breaks on the service line that runs from the water meter to the main shut-off valve.

You are responsible for costs associated with water service line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. To get your infrastructure up and running again in the event of a water line crack or break, we encourage you to enroll. If you would like to expand your protection to include *optional* line repair and replacement coverage(s), call 1-740-370-4084.



Exterior Water Service Line Coverage

Helps protect you from expensive bills for repairs to the line that runs from the water meter to the shut-off valve.

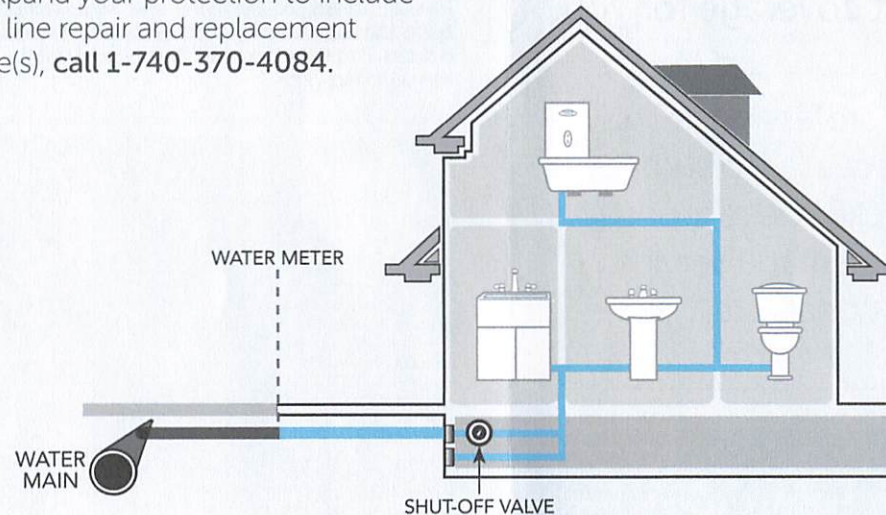
Price: \$5.99 per month



Interior Plumbing and Drainage System Coverage

Be prepared with coverage for the complex network of pipes, valves, and drains inside your home.

Price: \$10.99 per month



■ TYPICAL HOMEOWNER'S RESPONSIBILITY

Exterior Water Service Line Coverage: The water service line beyond the water meter may be an additional responsibility of the homeowner, but is not included in this coverage.

To enroll in the line protection programs, call 1-740-370-4084 or visit www.ServLineProtection.com today